

---

# Life Cycle Services for distribution protection and control

## Spare Parts



Customer support over the product life cycle and beyond.

Did you know that ABB Medium Voltage IED spare parts are available through the entire product life cycle?

**The ABB life cycle management model ensures spare part availability throughout the product's life cycle. The extensive spare part portfolio of ABB Medium Voltage Products covers the installed base from older product versions to the latest versions currently manufactured in the production line.**

When spare parts are needed, the availability of parts and the efficiency of the logistics play the key roles. By using the ABB spare parts service, you will always receive the right spare part version even for older product versions.

We have the capability to send spare parts even within 24 hours from receiving the order. By engaging the world's leading courier service providers, we can ensure that the spare parts reach you at the right time.

It is important to us that the process is as convenient to you as possible. Therefore, the spare part delivery also contains illustrated step-by-step work instructions. Our global service network further ensures that there is always a local ABB representative to assist you in ordering and commissioning the spare parts.



Spare parts are available for the following products/product families:

- **Relion®**
  - 630 series
  - 620 series
  - 615 series
  - 611 series
  - 610 series
- **RE500 terminals & relays**
  - REF 541/3/5, REM 543/5, RET 541/3/5
  - REF 542plus
  - REX 521
  - REC 523
- **COM600**
- **SPACOM**
  - 100 series
  - 300 series
  - 500/600 series
- **SACO annunciator units**
- **SRIO Data communication and reporting units**
- **J3 and J6 series**
- **Accessories**

ABB offers a two-year warranty on spare parts for the distribution automation products.

#### **Additional information**

The available spare parts can be checked online at [www.online.abb.com](http://www.online.abb.com)

For more information, please contact your local ABB representative or visit our website at:  
[www.abb.com/service](http://www.abb.com/service)  
[www.abb.com/mediumvoltage](http://www.abb.com/mediumvoltage)



[www.abb.com/service](http://www.abb.com/service)  
[www.abb.com/mediumvoltage](http://www.abb.com/mediumvoltage)

We reserve the right to make technical changes or modify the contents of this document without prior notice. With regard to purchase orders, the agreed particulars shall prevail. ABB does not accept any responsibility whatsoever for potential errors or possible lack of information in this document.

We reserve all rights in this document and in the subject matter and illustrations contained therein. Any reproduction, disclosure to third parties or utilization of its contents – in whole or in parts – is forbidden without prior written consent of ABB.  
Copyright© 2018 ABB. All rights reserved.